



# 8 MANDI HILLS

FARMSTAY

# 8 MANDI HILLS HOUSE RULES

Welcome To 8 MH,

We are delighted to have you stay with us and commend you on your choice to stay at such a unique place which has been our second home for 35 years.

At 8MH, we urge you to disconnect, enjoy the sights & sounds of nature, away from the hustle & bustle of the city. This is probably as exotic as it gets in the city of New Delhi, so make the best use of it.

Our Cottage style rooms are both rustic as well as artistic, and house heirlooms & artifacts that have been in our family from generations. We request you to treat them as such.

Below, you will find a list (rather long, we know!) of House Rules, these will need to be adhered to in TOTO and no deviations from these are permissible.

Our team of caretakers (our extended family) is looking forward to taking good care of you and looking after your needs and you can reach out to management via WhatsApp (preferred) or call via numbers already shared with you.

Welcome Again 😊

## Checking In

- Check in time is post 1 PM and check out time is 11 AM. For extended check outs, prior permission is mandatory as it is subject to availability of the property and late check out charges may apply.
- Please let our staff do the necessary health checks and sanitization protocols before moving into the property
- If anyone is found to have fever, then management reserves the right to refuse entry to the property. This is for your as well as the property's safety & security.
- Please show a valid photo id to the staff or whatsapp a soft copy to management
- Please make the payment for the remaining amount (if any) before settling into your rooms
- All incidental / additional charges will be charged for during checkout
- All payments to be done prior to check in.

## The Space

We have 4 well-appointed Cottage style rooms at 8MH and your booking includes pool use-age only if you have booked the entire farm to yourself. Else, additional charges may apply and will be informed to you separately.

The beautiful pool is perfect for lounging, chilling and sundowners and guess what? Pets are allowed as well. We are open for Pool parties and sundowners. If you are planning to host a pool party, then kindly discuss this with the management prior as separate charges apply.

We also have a party cottage - Gulmohar, in case you have not booked the entire farm & would like to use that as well – it is chargeable as extra.

### **Swimming Pool Rules:**

- \* Jumping in the pool at any end is strictly prohibited
- \* Only disposable glassware, cutlery & crockery is allowed in the pool area. Beer bottles, regular glassware etc are a big NO NO.
- \* Non swimmers and kids are not allowed to enter our pool area
- \* Our guests are solely and explicitly liable for using the pool at their own risk
  
- \* The pool hours are from 11 AM to 9 PM. If pool is to be used for later, then a person will be stationed pool side for the safety and security of guests and a charge of Rs 500/- per hour would be levied for the same.
- \* Any mishap / accident in the pool shall have no responsibility, explicit or implied on the host, its associates, the owners of the property or any / or of the workers at the property
- \* Non compliance of swimming pool rules will not be tolerated and will lead to immediate cancellation of booking with no refund. Any guest found jumping in the pool / carrying beer bottles / glasses to the pool area will be fined Rs. 10,000 for non compliance (This is for the safety of the guests).
  
- \* Our pool is a simple farm pool, with a regular filtration plant and we keep it that way, the water is fresh groundwater and is

constantly churning to keep the water fresh. We don't control the elements and hence heavy rains can sometimes play spoilsport.

## **Hosting Events / Gatherings**

The farm can be booked for get together's (permitted only in open areas) and can accommodate upto 200 people. Visiting guest charges/lawn rentals of are applicable for hosting events and parties, which is over and above the amount payable for booking of the residential space.

## **Additional Charges**

- In case you are expecting more than the number of guests booked to stay with us then the following charges will apply:

Casual Guest – 1000 per head per day

Night Stay Guest – 2000 per head per night

(8MH reserves the right to refuse night guests if not informed prior to booking)

- 2 Hours of power back up is included (per night ) in your package, anything over and above that is chargeable at Rs 800/- per hour for the diesel consumed by the generator.
- If you are using the Kitchen premises yourself or by personal staff, then per day charge of Rs 1000/- is applicable, any missing items or breakage will be chargeable on actuals
- If you want to our Chef to cook food items and groceries brought by you, then the cook charges would be Rs 1500/- per day (in addition to kitchen charge)

- Outside vendors like caterers, decorators, bartenders, singers, djs etc are subject to a maintenance charge. Pls discuss with management before arranging for the same.
- A menu is available for your perusal for any consumables and is subject to availability of items
- Breakfast / Lunch / Dinner is chargeable and is subject to availability
- Any consumables used in the kitchen are chargeable as extra
- All items, paintings & artifacts in the property have been with our family for generations and hence priceless to us. Anything missing will imply heavy charges as on actuals and present date valuation.
- Personal help stay charges are extra and will need to be discussed with management prior to making the booking.
- Room cleaning (and linen cleaning fee) is Rs 500/- per room or will be done automatically once after every 2 nights stay.
- Extra towels , duvets etc are all chargeable separately.
- If you need caretakers in attendance late at night, then a night charge of Rs 500/- per staff member will be applicable post 11 PM (upto 3 AM).
- Car parking is free for upto 6 cars, for anything above that number, we would need to hire the neighbor's plot which is chargeable at 2500 per 12 hours.

## General Rules

- Our team of caretakers is our family and we request you to treat them as such 😊
- There is a strict no smoking indoors policy in all our rooms. Please respect the same else room cleaning charges will apply. No hookahs of any kind are permitted.
- If you have a pet (we love pets!), kindly have them go outside the rooms, needless to say, cleaning up after them would be chargeable if the staff has to do it.
- If you are carrying any alcohol, then it strictly needs to be in limited quantity from a Delhi Licensed Wine shop. No Haryana, Duty Free, or canteen liquor is permitted. The quantity of liquor has to be limited (pls check with the caretaker on the same). If you wish to have a full bar on display then you will need to procure a liquor license and all the alcohol needs to be mentioned on the same.
- No Loud Music / DJ is permissible after 10 PM unless and until specific permission has been taken from management.
- This is a farm and you are amongst nature, please stay clear of bushes and dark areas at night. Creepy crawlies are best left alone. If you find an area specifically dark and need to venture there, pls ask our caretakers to accompany you.
- Whilst there are mosquito repellants placed in rooms and kept for outdoors, it is recommended that you carry odomos or similar creams/sprays as well for added protection.
- Please carry umbrellas if you wish to explore the property whilst it's raining.
- You may order delivery from online delivery aggregators, however, strict sanitization protocols will need to be followed.
- We do not guarantee delivery of food to the farm, especially at night.

- 8 MH reserves the right to use the front lawns, amphitheater, organic farm of the property for private or use of any other kind. Management will ensure that your privacy is not invaded at all times.

## **Security & Stuff**

The farm is fully secured by a boundary and the entry gates are only opened by our staff for our guests. There are CCTV cameras placed in common areas for your safety & security. Our entry gates close by 11 PM for security reasons. If late night access is required, same is chargeable extra as mentioned earlier.

This is a private farm, and whilst we make every effort and endeavor to make your stay as comfortable as possible, we aren't & don't claim to be a hotel. We focus on cleanliness, good quality well maintained linen, and homely comfort for our guests.

We hope you enjoy your stay with us & do look forward to your feedback at all times 😊

*P.S. All revenues go towards the maintenance of the farm. This isn't a business enterprise for our family.*

Warm Regards,

Team 8 MH



